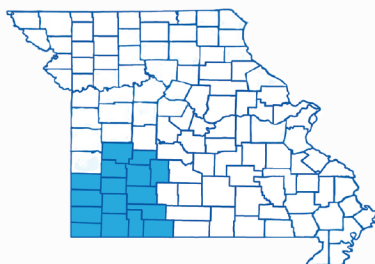




Liberty - Empire Missouri:

Rate case at a glance



- over 150,000 customers served
- Total request of \$26.5 million
- Approximate monthly increase of \$7.85 for an average customer using 1,000 kwh per month
- Serving Barton, Jasper, Newton, McDonald, St. Clair, Cedar, Dade, Lawrence, Barry, Hickory, Polk, Greene, Christian, Stone, Taney, and Dallas Counties

On August 14, 2019, The Empire District Electric Company, a Liberty Utilities Company (“Liberty-Empire”), submitted a request to the Missouri Public Service Commission (MPSC) to update the company’s electric rates. If approved, an average residential customer using 1,000 kWh per month would see an approximate increase of \$7.85 on their monthly bill. Qualifying low income customers would see an approximate increase of \$1.85. The last time Missouri electric customers saw a base rate update was in September 2016.

Components of Filing



Providing Savings Opportunities for our Customers

In order to provide savings opportunities for customers, we have requested the continuation of our Low Income Pilot Program, which provides a credit for the customer charge for qualifying Missouri electric customers. In addition, we plan to continue offering energy efficiency rebate opportunities, as well as solar rebate opportunities, to our Missouri electric customers.



Making Power More Reliable for our Customers

At Liberty Utilities, we are committed to providing our customers with the safe and reliable power they expect. This means investing in our infrastructure and hardening our system against extreme weather and other causes of outages. Since 2016, we have invested approximately \$338 million in our Missouri electric transmission and distribution system to help increase safety and reliability.



Normalizing Bills for Customers During Irregular Weather

Missouri weather can be unpredictable and this can affect customer bills. In this filing, we are requesting the inclusion of a Weather Normalization Rider (WNR) which will appear on bills as a credit during harsh weather periods and as a charge during mild weather periods. If approved, this would prevent over or under collection by the company during irregular weather. Credits would also benefit the customer during harsher than normal weather.